\$1.6 MILLION transferred from Auto Title (CTAF) Fund to the County's General Fund.

6.5 MILLION pages of court documents imaged and auto-redacted.

173
U.S. passports processed through the Clerk of Courts General Division.

510 THOUSAND Auto Titles issued through the Auto Title Division.

644 legal professionals trained in Civil eFiling processes.

4,000 eFiling account registrations approved beginning mid-September.

Executive Staff

Franklin County Clerk of Courts executive staff is led by *Chief of Staff Angela Radney*. Ms. Radney oversees the effective and efficient operations for the auto title and six legal divisions and a total staff of 220 Deputy Clerks. She leads the Clerk of Court's offices through organizational and personnel changes, and improves delivery of the agency's services to its internal stakeholders and all customers. Ms. Radney has 15 years experience in the public sector, and spent 11 of those years as Chief of Staff for the Columbus City Attorney prior to her current appointment with the county.

Antone White, Director of Operations Antone White has served as this agency's Director of Operations since 2010. Previously, Mr. White was in the administration of Columbus Mayor Michael B. Coleman as Deputy Communications Director. He also was Executive Assistant and advisor to Public Safety Director Mitchell Brown. In these roles, Mr. White was responsible for public relations, community affairs, public policy, and the Divisions of Police and Fire. With his B.A. from The Ohio State University in Political Science and a minor in City and Regional planning, Mr. White spent most of the past 15 years directing political and private sector operations and programs.

Christine Thompson, Director of Human Resources With more than 20 years government experience, Ms. Thompson is a skilled and highly qualified Human Resources professional. Ms. Thompson works closely with human resources department and labor representatives to ensure personnel policies and procedures are compliant with legal and binding requirements. She holds both a law degree and Senior Professional in Human Resources certification from the HR Certification Institute. Prior to joining the county, Ms. Thompson worked in the Office of Ohio Governor Ted Strickland as Deputy Legal Counsel for HR and Labor.

Kenny Skeaton, Director, Auto Title Division, originally began his career with the Clerk of Courts in 2008 as Manager of Auto Title North office. Within two years, he was promoted to Director of the entire Division, overseeing the operations of four county Auto Title offices. He also serves as Council member for the Village of Urbancrest. In addition to his government experience, Mr. Skeaton spent 6 years in the private sector managing instock processes for a large national retail chain. Mr. Skeaton holds both a B.A. from The Ohio State University and an MBA from ITT Technical Institute, specializing in Organizational Management, Talent Management and Business Information Systems.

Administration

Ned Kirby, serves as this agency's **Compliance Director**. With more than 35 years in private law practice, business, and government service, Mr. Kirby joined the Clerk of Courts in March, 2003. He advises administrative and managerial staffs on day-to-day legal and procedural issues, and is the Clerk's liaison with various county agencies. Mr. Kirby also serves on numerous Committees through the Columbus Bar Association.

Shawn Rieder, joined this agency in 2006 as the **Director of Fiscal Services**. He brings more than 15 years of financial expertise and management experience. Supervising a staff of 18 and overseeing a current annual budget of \$13.2 million, Mr. Rieder led this agency through three consecutive error-free audits by the State of Ohio, Auditor's office since 2008. Mr. Rieder holds a degree from Ohio Wesleyan University.

Xenia Palus, Director of Communications, has held her current position since 2010. Responsible for developing the agency's strategic communications plan, Ms. Palus incorporated a consistent brand identification for the agency in all printed collateral and promotional materials. She spent 12 years in nonprofit employment most recently as Director of Membership for Experience Columbus where she was responsible for business development and promotions. Ms. Palus is also a 14 year veteran of public sector work, and served as Senior Risk Analyst for the City of Columbus' Benefits Department.

Barb Fields, Information Technology Director has lead the agency's IT Department since 2010. A 25 year veteran of the Clerk of Courts' agency, Ms. Fields currently oversees and supports all the agency's technical applications. A participant on the eFiling project, Ms. Fields played a vital role in developing the agency's eFiling processes and guiding this agency through this critical transition.

Achievements

Office of Fiscal Services

In 2011, the Office of Budget and Management was renamed to Office of Fiscal Services (OFS). This name change better reflects the essential functions this office provides the Clerk of Courts and the Franklin County Common Pleas Court.

OFS successes included:

- Responsible fiscal management resulting in \$1.6 million transferred from Auto Title Special fund to the county's general fund.
- In 2011, the Office of Fiscal Services managed an operating budget of more than \$13.2 million
- Received an excellent report since 2008 from the Auditor of State's office; for management practices.

Information Technology

The Clerk's Information Technology department (IT) is dedicated to maintaining, supporting and enhancing the Franklin County Clerk of Courts' data operations and working with other county agencies on select projects to improve functional operations throughout the county, ultimately benefitting constituent groups.

This year's highlights included:

- In 2011, the Clerk of Courts office imaged and auto-redacted 6,583,150 images of court documents a 20% increase from 2010.
- Successfully transitioned Civil case filings to the eFlex process.
- Actively participated in building workflows for Domestic's eFiling system.
- Updated information available through Case Information Online access.

2011 Achievements

Transferred \$1.6 million from Auto Title Special fund to Franklin County General fund in support of vital and essential services.

Successful move into new courthouse; co-locating Civil and Criminal offices and Records section into Clerk of Courts' General Division.

Transitioned Civil cases to electronic format through successful collaborations with Court representatives and personnel from key county agencies.

644 legal professionals trained to utilize eFiling process for Civil case filings.

4,000 eFiling registrants approved within first month of mandatory eFiling orders.

Installed 2 TV monitors in auto title offices' lobbies and produced informative video of guidelines for general public's understanding of basic auto title transactions. Each video production loops through Spanish and Somalian presentations.

Professionalized and streamlined agency's operations in legal and auto title divisions.

Provided mandatory ethics training to 220 Deputy Clerks.

By the numbers: 2011 Budget and Revenues

2011 BUDGET*

Funds

Operating Budget	
Auto Title Program	\$5,179,665
Legal Services Program	\$7,028,559
Financial Mgmt. Program	\$1,029,308
Total	\$13,237,532

General Fund	\$3,359,800
Certificate of Title	_
Administration Fund	\$11,852,571
Total	\$15,212,371

Auto Title Program	80.19
Legal Services Program	134.52
Financial Mgmt. Program	16.79
Total	231.50

Full-time Employee Equivalent Allocation



2011 CONSOLIDATED REVENUE STATEMENT

Total	\$2,378,703.73	\$2,351,241.93	\$ 2,732,311.69	\$3,149,222.17	\$10,611,479.52
Auto Title Fund	1,307,990.30	1,100,581.37	1,540,964.14	1,992,918.70	5,942,454.51
Public Defender	8,942.00	10,236.00	6,199.00	6,299.00	31,676.00
Computer Fund Domestic Relations Div	21,839.50	27,567.75	28,640.25	25,398.00	103,445.50
Computerization Fund General Div.	81,097.00	75,882.56	84,031.16	72,484.23	313,494.95
Legal for other agencies	193,422.23	250,184.00	254,375.61	228,322.75	926,304.59
Legal	765,412.70	886,790.25	818,101.53	823,799.49	3,294,103.97
Revenue	1st Qtr.	2nd Qtr.	3rd Qtr.	4th Qtr.	Total

*Approved by the Franklin County Board of Commissioners December 2010





LEGAL OPERATIONS

APPEALS DIVISION

373 S. High Street, 23rd FL Columbus, OH 43215 (614) 525-3624

DOMESTIC RELATIONS DIVISION (Divorce)

373 S. High Street, 4th FL Columbus, OH 43215 (614) 525-4410

CIVIL Section

345 S. High Street, 1st FL Columbus, OH 43215 (614) 525-3621

JUVENILE DIVISION

373 S. High Street, 4th FL Columbus, OH 43215 (614) 525-4411

CRIMINAL Section

345 S. High Street, 1st FL Columbus, OH 43215 (614) 525-3650

JUVENILE TRAFFIC SECTION

399 S. Front Street, 1st FL Columbus, OH 43215 (614) 525-5279

RECORDS ROOM

(Civil and Criminal cases) 345 S. High Street, 1st FL Columbus, OH 43215 (614) 525-3625

ADMINISTRATION & FISCAL SERVICES

373 S. High St., 23rd Fl Columbus, OH 43215 (614) 525-3601

AUTO TITLE OPERATIONS

TITLE MAIN (South Branch)

Great Southern Shopping Center 45 Great Southern Blvd. Columbus, OH 43207

TITLE EAST

NEW SITE 2012 1583 Alum Creek Dr. Columbus, OH 43209

TITLE NORTH

The Patio Shops 1484 Morse Road Columbus, OH 43229

Title Help Line: (614) 525-3090

TITLE WEST (Shipley Service Center Branch)

Charles D. Shipley Building 1970 West Broad Street Columbus, OH 43223

www.FranklinCountyOhio.gov/Clerk

Timely

Accurate

Courteous

Triumph* Perseverance* Improve Services* Move cubicles* Keep office running smoothly* Better Auto Dealer relationships* A lot of good* Compelling*Improvising* Timely Accurate Courteous* Progress toward eFiling and training* Difficult* Manually approve 2900 eFilers* Image 30 years of old depositions and transcripts* Real stars of the show* Diligence* Step up to help* Grateful to have a job* Green* Triumph* Perseverance* Improve Services* Move cubicles* Keep office running smoothly* Better Auto Dealer relationships* A lot of good* Compelling*Improvising* Timely Accurate Courteous* Progress toward eFiling and training* Difficult* Manually approve 2900 eFilers* Image 30 years of old depositions and transcripts* Real stars of the show Deputy Clerksh make fit their job* Green* Triumph* Perseverance* Improve Services* Move cubicles* Keep office running smoothly* Better Auto Dealer relationship daily ogoal ctoell provide ng Timely; curate Courteous* Progress toward eFiling and training* Difficult* Manually approve 2900 eFilers* Image 30 years of old depositions and training* Difficult* Manually approve 2900 eFilers* Image 30 years of old depositions and training* Difficult* Manually approve 2900 eFilers* Image 30 years of old depositions and training* Difficult* Manually approve 2900 eFilers* Image 30 years of old depositions and training* Difficult* Manually approve 2900 eFilers* Image 30 years of old depositions and training* Difficult* Manually approve 2900 eFilers* Image 30 years of old depositions and training* Difficult* Manually approve 2900 eFilers* Image 30 years of old depositions and training* Difficult* Manually approve 2900 eFilers* Image 30 years of old depositions and training* Difficult* Manually approve 2900 eFilers* Image 30 years of old depositions and training* Difficult* Manually approve 2900 eFilers* Image 30 years of old depositions and training approve 2900 years of old depositions are approved approved and training approved 2900 years of old depositions and training approved 2900 years of old depositions are approved 2900 years of old depositions and training approved 2900 years of old depositions are approved 2900 years of old depositions and training approved 2900 years of old depositions are approved 2900 years of old depositions and depositions are approved 2900 years of old depositions are approved 2900 years of old depositions and depositions are approved 2900 years of old depositions and depositions are approved 2900 years of old depositions are ap Grateful to have a to our customers. This is the Compelling*ImprovexpectedccurastandardProgrsetowardviling and training* Difficult* Manually approve 2900 eFilers* Image 30 years of old depositions and transcripts*
Real stars of the sh**Maryellen** e**O'Shaughnessy**, a**Clerk** Green* Triumph* Perseverance* Improve Service * Move cubicles* Keep office running smoothly* Better Auto Compelling*Improvising* Timely Accurate Courteous* Progress toward eFiling and training* Difficult* Manually approve 2900 eFilers* Image 30 years of old depositions and transcripts* Real stars of the show* Diligence* Step up to help* Grateful to have a job* Green* Triumph* Perseverance* Improve Services* Move cubicles* Keep office running smoothly* Better Auto Dealer relationships* A lot of good* Compelling*Improvising* Timely Accurate Courteous* Progress toward eFiling and training* Difficult* Manually approve 2900 eFile

Real stars of the show* Diligence* Step attended to have a job* Green* Triumpn

Carrices* Mov.

Options* Options*

Carrieds* Courteous* rovising* Timely Accurate Courteous* Dealer relationships* A lot of good* Progress toward eFiling and training* ually approve 2900 eFilers* Image 30 WKLINCOU 15 5. the show* Diligence* Step up to help* Grateful to have a job* Green* Triumph* Perseverance* Improve Services* Move cubicles* Keep office running smoothly* Better Auto Dealer relationships* A lot of good* Compelling*Improvising* Timely Accurate Courteous* Progress toward eFiling and training*